



Family Counselling and
Support Services
FOR GUELPH-WELLINGTON

Fostering well-being to build a resilient community

♠ *Catch the Ace* ♠

PROGRESSIVE RAFFLE LOTTERY

AGCO Lottery License #9467

Revised Dec. 15, 2017

1. RULES AND REGULATIONS

- Must be at least 18 years of age to play.
- All current employees of Family Counselling and Support Services for Guelph-Wellington (FCSSGW), Community Living Guelph Wellington (CLGW), and their immediate family members are not permitted to purchase tickets or eligible to win prizes.
- Each card from one (1) complete deck of 52 playing cards will be placed in a separate envelope. Envelopes are then sealed and randomly numbered from 1 to 52 to be used in the progressive jackpot draw.
- Once the Ace of Spades is revealed, the game is concluded and AGCO will be notified immediately.
- Distribution of weekly ticket sales revenue is as follows:
 - 20% to the winning ticket holder;
 - 30% will be added to the progressive jackpot;
 - 50% will go to FCSSGW.
- This raffle operates under the terms and conditions of AGCO.
- Any winner who is paid a prize agrees to grant to FCSSGW an irrevocable right to publish, through all types of media broadcasting, including the internet, for the purposes of promoting the win, their full name, hometown and photograph without any claim for broadcasting, printing or other rights. The winner who is paid a prize also gives to FCSSGW the right to publish any additional information that they voluntarily provide. The winner shall have no claim against FCSSGW for invasion of privacy or any other ground(s) by reason of the publication or broadcasting of their name, hometown or photograph or information voluntarily provided by the winner.
- The winner will provide their full name, address, and phone number to FCSSGW for reporting requirements to the Alcohol and Gaming Commission of Ontario (AGCO). Their address and phone number will NOT be made public.

2. LOTTERY PROCEEDS

- Forty percent (40%) of the proceeds of this lottery will be used to support operating expenses of existing programs at FCSSGW.
- Sixty percent (60%) of the proceeds will be donated by FCSSGW to Community Living Guelph Wellington (CLGW) for use towards program expansion related to their transformation from a sheltered workshop environment.

3. TICKET SALES

- Tickets are \$5.00 each, must be purchased in person with ticket fees payable by cash only.

- Stub tickets will be used, sequentially numbered beginning 000001; all ticket numbers sold under any given lottery license will be unique within all draws occurring under that lottery license.
- At the beginning of the period of ticket sales for each weekly draw, the initial ticket number for sale will be recorded; the final ticket sold as of Thursday at 7:30pm will be recorded; any unsold tickets numbered between the initial and final tickets sold for that draw will be marked void; the next sequentially numbered ticket will become the initial ticket number for sale on the following draw.
- Tickets will be sold at the locations and schedule as posted on the website:
www.clgw.ca/CatchTheAce
- There will be no ticket sales on the following statutory holidays, though other ticket sales times and draw times for these weeks are still in effect:
 - Monday, December 25, 2018 – Christmas Day
 - Monday, January 1, 2018 – New Year’s Day
 - Monday, February 12, 2018 – Family Day
 - Monday, April 2, 2018 – Easter Monday
 - Monday, May 21, 2018 – Victoria Day
 - Monday, August 6, 2018 – Civic Holiday
 - Monday, September 3, 2018 – Labour Day
 - Monday, October 8, 2018 - Thanksgiving
- Ticket sales cease promptly at end of posted times, and are sold on a first come first served basis.
- No tickets will be sold outside of posted days/times.
- Ticket sales days/times may be revised at FCSSGW’s discretion. Alternate ticket sales days/times will be published and announced for subsequent tickets sales events on the website:
www.clgw.ca/CatchTheAce. ACGO will be informed of these changes in advance.
- Posted parking signs and venue occupancy limits must be observed and obeyed. If the occupancy limits of the sales venue are deemed insufficient for the observed/projected demand for ticket sales, an alternate venue with increased occupancy will be published and announced for subsequent ticket sales events and draws.
- Tickets purchased are only valid for the draw in the week in which they were sold.
- At the time of purchase, the purchaser must immediately ensure their ticket stub is filled out in entirety before submitting for the draw: required information includes purchaser’s name, contact information, one (1) envelope number from 1 to 52, and their choice of either higher or lower number if their envelope number selection has previously been drawn.
- Purchaser will be given the portion of the ticket stub showing the ticket number, lottery license and draw information; FCSSGW will retain the ticket stub containing the ticket number, contact information, and envelope # selection which will be placed in a container for the draw.
- Ticket stubs eligible for the current week’s draw will be kept in a secured container which will be locked and held at 8 Royal Rd, Guelph, ON, N1H 1G3 or 109 Surrey St E, Guelph, ON, N1H 3P7 between the weekly ticket sales events.
- Non-winning tickets for each draw will be removed from the draw container and will be destroyed after 30 calendar days.

4. DRAW TIME AND LOCATION

- A weekly draw will be made each Thursday at 8:00pm beginning on December 14, 2017.
- All draws will be held at the ARC Industries Building, 8 Royal Road, Guelph, ON, N1H 1G3, unless otherwise announced. Any alternate venue will be published and announced in advance of the draw.

Ontario Gambling Helpline 1-888-230-3505

If it is deemed necessary to move ticket sales events and prize draw to a larger location, AGCO will be notified of the location change and the venue will be announced to the public by advertising and social media.

- Weekly draws will cease once the Ace of Spades has been drawn.
- The winner does not need to be present at the draw location to win.
- All draws are video recorded and posted on the organization's website. Recording will announce the winner's name and envelope number from the winning ticket.

5. DRAW RULES

- After ticket sales have concluded at 7:30pm, the total weekly sales will be calculated and the values determined for the current Draw Prize (20% of the sales for the previous week) and the current Progressive Jackpot (30% of all sales to date under the applicable lottery license).
- The current Draw Prize and Progressive Jackpot amounts will be announced prior to each draw.
- At 8:00pm, one (1) ticket stub will be randomly drawn from all tickets sold in the previous week.
- The ticket holder of the drawn ticket will win the Draw Prize of 20% of ticket sales for that week and their indicated envelope number will be drawn for the chance to win the Catch the Ace Progressive Jackpot.
- Any ticket drawn that has missing or illegible name and contact information, where the ticket holder is not present at the time of the draw to confirm their possession of the winning ticket number, will be held for 6 months for the winner to claim their prize. The winning ticket number will be announced by social media with a request for the winner to contact FCSSGW.
- The envelope number indicated on the drawn ticket stub will be opened by FCSSGW; if the envelope number indicated on the drawn ticket stub has previously been chosen, the next lower or next higher number will be chosen according to the box indicated on the drawn ticket.
- If the drawn ticket:
 - does not have an envelope number recorded, or
 - has an invalid or illegible envelope number, or
 - the indicated envelope number has previously been drawn and the higher or lower box is not indicated,

FCSSGW will make one (1) attempt at the time of the draw to contact the ticket holder in person if present at the draw or by the phone number indicated on the ticket:

- If FCSSGW is successful in contacting the holder at that time, the drawn ticket holder will be asked to select a number from the remaining envelopes and their selected envelope will be opened by FCSSGW.
- If FCSSGW is unsuccessful in contacting the holder at the time of the draw, the lowest remaining envelope number will be selected and opened by FCSSGW.
- If the envelope selected contains the Ace of Spades, the drawn ticket holder receives the Catch the Ace Progressive Jackpot of 30% of all sales to date under the applicable lottery license. *This will conclude the series of draws for this raffle.*
- If the Ace of Spades is not selected the card and envelope number are destroyed and removed from the subsequent draws.
- If the winning ticket holder was not present at the draw they will be notified by phone and advised how to claim their prize. Photo identification will be required to claim any prize.
- All prizes will be paid by cheque, in Canadian funds, payable to the person named on the winning ticket. The cheque will be issued to the winner no later than 3:00pm on the Friday after the draw, available for pickup at 109 Surrey St. E. during FCSSGW operating hours as listed on the agency's

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website: <https://familyserviceguelph.on.ca/contact-counsellor-guelph/>. Cheque can be sent by courier or certified mail to winner upon request.

- If the progressive raffle must be concluded on a set date for unforeseeable circumstances and FCSSGW has been given approval from AGCO, the final draw will proceed as follows:
 - The ticket holder of the first drawn ticket will win the Draw Prize for that week and their indicated envelope number will be opened for the chance to win the Progressive Jackpot per rules and regulations.
 - If the Ace of Spades is not chosen by the previous drawn ticket, another ticket from the current week's sales will be drawn. This ticket holder does not win a Draw Prize, but their indicated envelope number will be drawn for the chance to win the Progressive Jackpot per rules and regulations.
 - Additional tickets will continue to be drawn until a ticket holder wins the Progressive Jackpot. *This will conclude the series of draws for this raffle.*