



Family Counselling and
Support Services
FOR GUELPH-WELLINGTON

A resilient and supported community.

Guidelines for Group Participants via Video

1. To ensure the confidentiality of yourself and other group members please ensure you are in a private space and use headphones if possible
2. No video or audio recording of any kind.
3. Please attend group sessions as you would in person (appropriate attire, no use of mood altering substances, no one else in the room, etc.)
4. Should you leave the video suddenly and not return within 5 minutes the group facilitator will call you to check in so please inform the facilitator if you need to step away
5. The facilitator will talk to you about how to participate i.e. through the chat function or unmuting yourself and talking
6. When signing into the video platform use first name and last initial to ensure confidentiality
7. Ensure you have everything they need to be ready to participate i.e. pen and paper, handouts, glass of water, any grounding items needed, etc.

Disclaimer for Participating in an Online Group

Online groups are not a replacement for clinical face to face counselling and therefore Family Counselling and Support Services for Guelph-Wellington cannot be held responsible for any actions of group participants.

Under no circumstance shall we have any liability to you for any loss or damage of any kind incurred as a result of the use of the site/video conferencing / forums, discussions or advice given or reliance on any information provided on the video conferencing / forums. Your use of the video conferencing / forums and your reliance on any information on the site / video conferencing / forums **is solely used at your own risk.**

Your use of the platform is conditional on your acceptance of these Terms. You also agree to comply with our Group Guidelines.

PLEASE BE EXTREMELY CAREFUL WHEN DISCLOSING ANY INFORMATION IN VIDEO GROUP SESSIONS WE ARE NOT RESPONSIBLE FOR THE USE BY OTHERS OF THE INFORMATION THAT YOU DISCLOSE IN THE VIDEO GROUP.